



Dear Patient,

We hope you and your families are feeling strong and smiling safe! To ensure the health and safety of our patients and team members, we have updated our office protocols. Here at Frisco, we will always go above and beyond to create the safest environment for every person that walks through our doors.

COVID 19 Updated Protocols:

- Paperless forms – we are excited to announce that we will be implementing paperless forms!
- Approximately 3 days before your appointment, you will be emailed/texted a COVID 19 questionnaire/screening to fill out.
- The COVID 19 questionnaire/screen will be sent again on the day of your appointment as well as your temperature will be taken when they arrive at the office.
- Once in the parking lot, please call the office to let them know you are here.
- Extra companions will be limited on your trip to the office to only essential people in order to reduce the number of people in the reception area.
- We have hand sanitizer that we will ask you to use when you enter the office. You will also find some in the reception area and other places in the office for you to use as needed.
- If any pens/forms need to be filled out during the visit, we will be sanitizing after each use.
- Our office has implemented a daily health screening for all team members.
- Appointments will be managed to allow for social distancing between patients. That might mean that you're offered fewer options for scheduling your appointment.
- We will do our best to allow greater time between patients to reduce waiting times for you, as well as to reduce the number of patients in the reception area at any one time.
- You may see that our waiting room will no longer offer magazines, children's toys and so forth, since those items are difficult to clean and disinfect.
- Please reschedule if someone from your household has been sick within 14 days

We want to reassure you that although this may seem excessive, it is all being done out of an abundance of concern for your health, as well as that of the other patients being seen in the office, the doctor and the staff, and any public with whom they might come in contact.

We look forward to seeing you again and are happy to answer any questions you may have about the steps we take to keep you, and every patient, safe in our practice. To make an appointment, please call our office at 972-362-4037 or visit our website at <https://www.friscodental.com/appointments/>. As always, thank you for being our patient. We value your trust and loyalty and look forward to welcoming back our patients, neighbors and friends.

Sincerely,

Frisco Dental Associates